

Procurement of a 10 Gbps Dedicated Internet Leased Line (ILL)

Annexure-B: Corrigendum-I

(GeM Bid No: GEM/2026/B/8021290 Dated 10/09/2026)

Sr.No.	Section / Page Number/ Clause Reference	Corrigendum
1.	Annexure I, Pre-qualification Criteria, Sr. No. – d, Page No. - 1	The ISP must have successfully commissioned and maintained at least one (01) Internet Leased Line services of 10 Gbps or higher capacity and One (01) Internet Leased Line services of 5 Gbps or higher capacity during the last three (03) years - Copies of work orders, completion certificates, or customer references shall be submitted as documentary proof
2.	Annexure I, Schedule of Requirements, C. General Requirements, Sr. No. – 6, page no. 4	The service availability shall be monitored by the ISP. Service availability and performance shall be as per the SLA defined in this RFP. Incident Reporting: In case any incident is reported by C-DAC, the same shall be rectified within three (3) hours from the time of reporting. An incident is reported and resolution details shall be submitted to C-DAC, mentioning the root cause, remedial steps taken, problem resolution, committed resolution date and time, etc.
3.	Annexure I, Schedule of Requirements, A. Technical Requirements, Sr. No. – 3, Page no. - 3	The ISP shall provide DDoS mitigation services through automatic and/or on-demand mitigation mechanisms. In the event of a DDoS attack, detection and mitigation shall be carried out by the ISP without requiring any manual activation, approval, or intervention from C-DAC. The ISP shall ensure uninterrupted delivery of a minimum of 10 Gbps of clean traffic to C-DAC during the attack.

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Annexure-A: Responses to queries

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Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
1	Annexure I, Pre-qualification Criteria, Sr. No. – d, Page No. - 1	The ISP must have successfully commissioned and maintained at least two (02) Internet Leased Line services of 10 Gbps or higher capacity during the last three (03) years. - Copies of work orders, completion certificates, or customer references shall be submitted as documentary proof	Please allow if ISP must have successfully commissioned and maintained at least two (02) Internet Leased Line services of 04 Gbps bandwidth during the last three (03) years.	Refer Corrigendum-I
2	Annexure I, 1. Pre-qualification Criteria, Sr. No. – d, Page No. - 1	The ISP must have successfully commissioned and maintained at least two (02) Internet Leased Line services of 10 Gbps or higher capacity during the last three (03) years. - Copies of work orders, completion certificates, or customer references shall be submitted as documentary proof	It is requested to consider revising the above criterion to include bidders having successfully commissioned and maintained at least one (01) Internet Leased Line service of 10 Gbps capacity and two (02) Internet Leased Line services of 5 Gbps or higher capacity during the last three (03) years. Kindly confirm whether the submitted work orders/completion certificates/customer references should be from: Government Organizations as well as reputed Private Sector organizations.	Refer Corrigendum-I

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
3	Annexure I, Section - 1. Pre-qualification Criteria, Sr. No. – b, Page no. 1	The TSP/ISP must be a member of NIXI (National Internet Exchange of India) and must have peering with NIXI at a minimum of three (03) locations in India. A valid declaration/certificate evidencing its membership of NIXI (National Internet Exchange of India) - A valid declaration/certificate evidencing its membership of NIXI (National Internet Exchange of India)	Please remove this clause OR allow that, as we procure Internet Bandwidth from Tier 1 operators like TCL/Airtel least who a member of NIXI (National Internet Exchange of India) and they fulfill this tender clause requirement. So, please consider it.	As per RFP
4	Annexure I, Section - 1. Pre-qualification Criteria, Sr. No. – c, Page no. 1	The ISP must have tie up with Tier 1 carrier(s) that has at least two (2) different international paths for redundancy. Documentary proof shall be submitted. - Documentary proof shall be submitted.	We have direct access with Tier 1 carrier(s) and they fulfill this tender clause requirement. So, please consider it.	As per RFP
5	Annexure I, Section - 1. Pre-qualification Criteria, Sr. No. – e, Page no. 1	The ISP must have a fully resilient and self-healing network architecture for both its domestic backbone and international gateway infrastructure. The bidder shall submit a network architecture diagram along with a self-certified compliance declaration. The bidder shall submit a network layout diagram indicating national and international connectivity. - The bidder shall submit a network layout diagram indicating national and international connectivity.	Please allow that, as we procure Internet Bandwidth from Tier 1 operators like TCL/Airtel who fulfill this tender clause requirement. So, please consider it.	As per RFP

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
6		General / Additional Clarification	Please share the direct phone no./mobile number of concerned persons for site survey purpose	As per RFP
7	Annexure F – MII Declaration, Page no. 25	MII Declaration, Detailed breakup of Services, components and associated services, Country of origin of OEM, Country of Origin of Service, Percentage of local content for the solution, Location of Value Addition	With reference to Annexure F – MII Declaration, we understand that the scope of this tender is limited to providing Internet services and does not involve the supply of any hardware/router or other OEM equipment. Therefore, we request you to kindly clarify whether the requirement for “Detailed breakup of Services, components and associated services” and “Country of origin of OEM” may be considered Not Applicable for the proposed Internet service. We can provide the Percentage of local content and Location of Value Addition, as applicable to the services being offered.	As per RFP
8	Schedule of Requirements, B - Dual Data Centre Connectivity Requirements, Page no. 3	General / Additional Clarification	How far is the MMR room from DC1 & DC2?	The MMR shall be co-located within the respective Data Centre (DC1 and DC2), with physical separation from the IT/Network infrastructure at rack level.

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
9	Schedule of Requirements, B - Dual Data Centre Connectivity Requirements, Page no. 3	General / Additional Clarification	Since the DC1 & DC2 will be within campus, how will we be doing 100m fiber work between the two DCs? Any partner from CDAC end who will be doing fiber work for us?	As given in RFP. This is under the scope of bidder
10	Annexure I, Schedule of Requirements, A. Technical Requirements, Sr. No. – 3, Page no. - 3	The ISP shall provide DDoS mitigation services. Irrespective of the DDoS attack volume, the ISP shall ensure uninterrupted delivery of a minimum of 10 Gbps of clean traffic to C-DAC during a DDoS attack. The DDoS detection and mitigation shall be automatic and shall not require any manual activation, approval or intervention from C-DAC.	DDoS requires here – Always on or On-Demand	Refer Corrigendum-I
11	Annexure I, Schedule of Requirements, A. Technical Requirements, Sr. No. – 7, Page no. - 3	The ISP must have an IPv6 enabled backbone.	Required from Day-1 or Future requirement	As per RFP

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
12	Annexure I, Section - Schedule of Requirements, B. Dual Data Centre Connectivity Requirements, Sr. No. – 1, page no 3	C-DAC Pune operates two independent Data Centres (DC1 and DC2) within the same campus/building to ensure high availability of critical services.	Bandwidth will be 10Gbps for these 2 separate links?	As per RFP
13		General / Additional Clarification	Router/Firewall/Switch will be managed by CDAC?	As per RFP
14	Annexure I, Schedule of Requirements, C. General Requirements, Sr. No. – 6, page no. 4	The service availability shall be monitored by ISP. In case, the problem is reported by C-DAC, the same shall be rectified within three hours from the time of reporting. If it is major break down, incident report shall be submitted by mentioning root cause, remedy steps taken, problem's solution, committed resolution date and time etc. to C-DAC.	Request to change this to 4 hrs.	Refer Corrigendum-I

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
15	Annexure I, Scope of work , Sr. No. - 5, page no. 5	The service provider must provide a suitable software/method to securely access the service provider's NMS portal for monitoring and recording of uptime, packet loss and bandwidth usage of the ILL on an Hourly/Daily/Weekly/Monthly and custom-defined period basis.	CDAC to provide read access of CPE/Router to get link performance coz all these features stated here is part of managed/partial managed link	As per RFP
16	Annexure I, Scope of work , Sr. No. - 10, page no. 5	All the cabling for ILL at the site shall be neat and structured. The service provider shall do the cabling through PVC conduit/casing/flexi-pipe or HPDE as applicable. The service provider shall document the cabling path along with equipment/rack layout and get it approved by the C-DAC before actual installation.	Required exact length of cabling so that cost can be factored else required permission for passive site survey	As per RFP
17	Annexure I, Terms and Conditions,7. Installation and Acceptance, Sr. No. – f, Page no 8	Latency within India shall be ≤ 50 milliseconds (RTT), sustained continuously for 4 hours during the performance testing period.	Request to change it to ≤ 100 ms RTT	As per RFP

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
18	Annexure I, Schedule of Requirements, A. Technical Requirements, Sr. No. – 6, Page no. 2	ISP must provide at least two DNS servers (on IPv4 and IPv6), located within the same country/region of the Internet service, which can be used by C-DAC for forwarding its DNS queries (both forward and reverse lookups).	IPv4 and Ipv6 DNS forwarding service is available through Anycast DNS server IP 103.7.129.29 (Ipv4) at three Gateways located within the country/region. IPv4 and IPv6 PTR (reverse DNS) entries can be created and managed as required.	As per RFP
19		General / Additional Clarification	Existing 1 Gbps ILL: CDAC is currently availing a 1 Gbps Internet Leased Line (ILL) from RailTel Corporation of India Limited. We would like to clarify whether this existing 1 Gbps ILL will be surrendered/discontinued after the implementation of the proposed 10 Gbps ILL, or whether the existing link is required to remain active in parallel with the new 10 Gbps ILL.	Not in scope of RFP
20		General / Additional Clarification	LMC Requirement: Please clarify whether CDAC requires a separate Last Mile Connectivity (LMC) for the proposed 10 Gbps ILL, or whether the new 10 Gbps link can be provisioned using the existing LMC infrastructure, subject to its technical feasibility and capacity.	Not in scope of RFP

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
21	ANNEXURE E – UNDERTAKING – EMD, Page no 24		As per the GeM General Terms and Conditions (GTC), Sr. No. K, Page No. 4 of 52, the bidder is required to submit the Earnest Money Deposit (EMD) in the form of a Bank Guarantee, Demand Draft, or RTGS. Since the tender has been published on the GeM portal, we request you to kindly confirm that submission of EMD in the form of a Bank Guarantee is acceptable as per the GeM GTC.	As per GeM GTC
22	Annexure I, Schedule of Requirements, B. Dual Data Centre Connectivity Requirements , Sr. No. – 3, Page no 3	The ISP shall provide two independent and simultaneously active 10GBASE-LR/SR SFP+ Optical Ethernet interfaces, one terminating in DC1 and the other terminating in DC2, compatible with C-DAC routers/switches. Each interface shall support the contracted Internet service and shall be capable of carrying the complete Internet traffic during failure of the other Data Centre.	We need more clarity on this clause.	As per RFP
23		General / Additional Clarification	Kindly clarify/confirm the applicable LD clause and terms.	As per RFP

Sr. No.	Section / Page Number/ Clause Reference	Tender Clause	Query from Bidders	C-DAC Response
24		General / Additional Clarification	Kindly provide the complete address along with PIN Code of the location where the link is required. The RFP mentions CDAC Innovation Park, Pune.	As per RFP